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Broken Windows Management in Business: 10 Minutes to Fearless Employees

By Dr Tom Depaoli

Createspace, United States, 2015. Paperback. Book Condition: New. 203 x 133 mm. Language: English . Brand New Book ***** Print on Demand *****.In his creative guide to the practice of Broken Windows Management for Business, author Dr. Tom DePaoli offers practical strategies learned from his diverse career in many organizations. A description of some of the principles of broken windows management is explained and made relevant to both business and other organizations. The broken windows management analogy to some criminal justice theories is explained. In many cities of the country there s a fear of the streets; especially if there s disorder and the environment is in disarray. In many organizations there s a fear of management. No small part of this can be due to employees who do not understand the actions of upper management. One of Deming s most important points was to drive out fear. Prevention of disorder and actually fixing things that employees say are wrong; goes a very long way to establishing trust and credibility with management. Management must be vigilant and constantly try to control disorder and fix the things and issues that employees value. These actions reduce employee fear of management and actually...



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