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## Process Improvement Principles A Concise Guide for Managers Simio Business Productivity Series Volume 2

By Dr. C Dennis Pegden

CreateSpace Independent Publishing Platform. Paperback. Condition: New. This item is printed on demand. 72 pages. Dimensions: 11.0in. x 8.5in. x 0.2in. This book presents a set of process improvement principles that can be applied by managers to improve the design and operation of their production systems encompassing both manufacturing and service systems. A production system is comprised of one or more resources that are utilized to perform useful work. In a manufacturing setting the resources might include machines, tools, operators, and material handling devices. In a service system such as a health clinic the resources might include a waiting area, doctors and nurses, imaging equipment, and exam rooms. In either case the availability of resources limits the flow of work through the system. An entity is the work item that moves through the system. Note that an entity might be a part that we are manufacturing, a patient that we are treating in an emergency department, a passenger that we are processing at an airport, or a business transaction that we are executing. The process improvement principles that we develop will apply equally to all these different types of systems. Our objective is to design and run production systems that can...



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