

Sales Management: Concepts and Cases (Tenth Edition)

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Reviews

A brand new e book with a new perspective. Better then never, though i am quite late in start reading this one. I found out this ebook from my dad and i advised this publication to find out. (Hailee Hahn IV)

SALES MANAGEMENT: CONCEPTS AND CASES (TENTH EDITION)



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Wiley India Pvt. Ltd, 2011. Softcover. Condition: New. 5th or later edition. Dalrymple's Sales Management arms sales managers with the tools to help their companies gain a competitive edge as well as acquire strategic advantages in their careers. With the tenth edition, they'll find streamlined coverage for easier readability and retention. Numerous new cases have been added and several others have been significantly updated. The majority of case studies at the beginning of each chapter have been reworked. The authors also present new and expanded discussions on sales network, customer life time value, solutions selling, marketing-sales interaction, and marketing-sales shared responsibilities. This material empowers sales managers to build a sales force, manage strategic relationships, and motivate the sales team. Part One: Early Management Thought. Chapter 1 -- A Prologue to the Past. Chapter 2 -- Management Before Industrialization. Chapter 3 -- The Industrial Revolution: Problems and Perspective. Chapter 4 -- Management Pioneers in the Early Factory. Chapter 5 -- The Industrial Revolution in the United States. Chapter 6 --Industrial Growth and Systematic Management. Part Two: The Scientific Management Era. Chapter 7 -- The Advent of Scientific Management and Organization Theory. Chapter 11 -- Scientific Management in Theory and Practice. Chapter 12 -- Scientific Management in Retrospect. Part Three: The Social Person Era. Chapter 13 -- The Hawthorne Studies. Chapter 14 -- The Search for Organization Integration. Chapter 15 -- People and Organizations. Chapter 16 -- Organizations and People. Chapter 17 -- Human Relations in Concept and Practice. Chapter 18 -- The Social Person Era in Retrospect. Part Four: The Modern Era. Chapter 19 -- Management Theory and Practice. Chapter 20 -- Organizational Behavior and Organization...

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