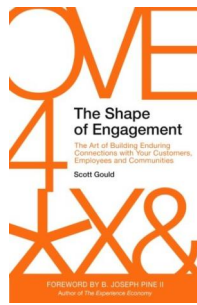


## The Shape of Engagement: The Art of Building Enduring Connections with Your Customers, Employees and Communities (Paperback)



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